|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Fitur** | **Adminis**  **trator** | **petugas** | **Masya**  **rakat** | **Contoller** | **Fungsi** | **Model** | **View** |
| Login | X | X | X | Login | * index * autentikasi * logout * registrasi | * ModelMasyarakat * ModelPetugas | * Halaman login * Halaman registrasi bagi masyarakat |
| Logout | X | X | X |
| Registrasi |  |  | X |
| Menulis Laporan Pengaduan |  |  | X | Aduan | * show/ index * create * edit * delete * save | * ModelPengaduan | * Halaman Dashboard |
| Verifikasi dan Validasi | X | X |  | Admin | * index * load data pengaduan * verifikasi dan validasi data | * ModelPengaduan | * Dashboard Pengaduan |
| Memberikan Tanggapan | X | X |  | * show/index * create * save * edit * delete | * ModelTanggapan | * Dashboard tanggapan |
| Generate Laporan | X |  |  | * show report | * ModelPengaduan * ModelTanggapan | * Dashboard laporan |
| Manajemen User | X |  |  | Petugas | * show/index * Create * Edit * delete | * ModelPetugas | * Dashboard petugas |
| Manajemen Masyarakat | X | X |  | Masyarakat | * show/index * edit * delete | * ModelMasyarakat | * Dashboard Masyarakat |

Database: pengaduan\_masyarakat

Tabel: masyarakat

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Type** |  |
| id\_masyarakat | int | auto\_increment, primary\_key |
| nik | varchar(16) |  |
| username | varchar(25) |  |
| password | varchar(64) |  |
| telepon | varchar(13) |  |
| date\_created | datetime |  |

Tabel: pengaduan

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Type** |  |
| id\_pengaduan | int | auto\_increment, primary\_key |
| tanggal\_pengaduan | datetime |  |
| nik | varchar(16) |  |
| isi\_laporan | text |  |
| foto | varchar(128) |  |
| status | enum(“0”,”1”,”2”,”3”,”4)) | 0: diajukan  1: diterima  2: proses  3: selesai  4: tolak |

Tabel: petugas

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Type** |  |
| id\_petugas | int | auto\_increment, primary\_key |
| Nama\_petugas | Varchar(35) |  |
| username | varchar(25) |  |
| password | varchar(64) |  |
| telepon | varchar(13) |  |
| Level | enum(“admin”,”petugas”) |  |

Tabel: tanggapan

|  |  |  |
| --- | --- | --- |
| **Field** | **Data Type** |  |
| id\_tanggapan | int | auto\_increment, primary\_key |
| Id\_pengaduan | int |  |
| Tanggal\_tanggapan | date |  |
| Tanggapan | Text |  |
| status | enum(“0”,”1”,”2”,”3”,”4)) | 0: diajukan  1: diterima  2: proses  3: selesai  4: tolak |
| Id\_petugas | int |  |